Your data is secure

No print job or user data is ever collected

The team installs a Data Collection Agent or (DCA) on a networked computer. The DCA then gathers data at regular intervals from printer and multi-function devices on the network. No personal or user data is collected with the DCA. Only printer metrics, such as page counts, device description and device status are collected.

The DCA collects the following data:	- IP address - Device Description - Serial Number - Meter Reads - Monochrome or Color Identification - LCD Reading - Device Status - Error Codes - Toner Level Toner - Cartridge Serial - Maintenance kit levels - Non-Toner Supply levels - MAC Address - Manufacturer - Firmware
Data Security	The collected data is encrypted into a proprietary file format and then transmitted to the secure web server using a TCP/IP communication over port 443 (HTTPS) though port 80 (HTTP) or port 21 (FTP) are also available.
Information Available 24/7	Print environment is now optimized for alerts from low toner to scheduled printer maintenance
Security Compliances	- HIPAA Health Insurance Portability & Accountability Act - Sarbanes-Oxley - GLBA Gramm-Leach-Bliley Act FISMA Federal Information - Security Management Act